

Discrimination is Against the Law

Heritage Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Heritage Health does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Heritage Health:

Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats

Provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact 208-620-5250.

If you believe that Heritage Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator by mail at P.O. Box 1387 Hayden Idaho, 83835, via phone at 208-620-5250, by fax at 844-807-3782, or via email CivilRightsCoordinator@myheritagehealth.org.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office of Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Or by mail or phone at :

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

English:

Language assistance services, free of charge, are available to you. Please call 208-620-5250.

American Sign Language

Language assistance services, free of charge, are available to you. Please call 208-620-5250.

Bosanski (Bosnian)

Besplatne usluge jezičke asistencije su Vam dostupne. Molimo pozovite 208-620-5250.

မြန်မာ (Burmese)

အခမဲ့ဖူဖြူသော ဘာသာစကား အကူအညီ ဝန်ဆောင်မှုများကို သင် ရယူနိုင်ပါသည်။ ကျေးဇူးပူ၍ 208-620-5250 သို့ ဖုန်းခေါ်ဆိုပါ။

中文 (Chinese)

我会免费提供您语言助服。请拨打 208-620-5250。

Deutsch (German)

Es stehen Ihnen kostenlose Sprachassistenten-Dienste zur Verfügung. Bitte rufen Sie die Nummer 208-620-5250 an.

Italiano (Italian)

Sono disponibili servizi gratuiti di assistenza linguistica. Si prega di chiamare il numero 208-620-5250.

日本語 (Japanese)

言語支援サービスを無料でご利用いただけます。208-620-5250までご連絡ください。

한국어 (Korean)

언어 지원 서비스를 무료로 이용하실 수 있습니다. 208-620-5250로 전화 주세요.

Lietuvių (Lithuanian)

Jums prieinamos nemokamos kalbos pagalbos paslaugos. Skambinkite telefonu 208-620-5250.

Português (Portuguese)

Serviços de assistência linguística, gratuitos, estão disponíveis para você. Por favor ligue para 208-620-5250.

Русский (Russian)

Вам доступны бесплатные услуги языковой помощи. Позвоните по номеру 208-620-5250.

Español (Spanish)

Ofrecemos servicios de asistencia lingüística gratuitos. Por favor llame al 208-620-5250.

Tagalog (Tagalog)

Makakakuha ka ng mga serbisyong pantulong sa wika nang libre. Mangyaring tumawag sa 208-620-5250.

Українська (Ukrainian)

Вам доступні безкоштовні послуги мовної допомоги. Зателефонуйте за номером 208-620-5250.

Tiếng Việt (Vietnamese)

Dịch vụ hỗ trợ ngôn ngữ, miễn phí, sẵn có cho quý vị. Vui lòng gọi 208-620-5250.